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## **HOLIDAYSEA SRL**

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### **GENERAL CONDITIONS OF CONTRACT**

At the time of booking the holiday house, the guest declares to know and accept the following terms and conditions of the contract.

Upon the confirmation of the booking, the guest will receive detailed travel information and the address of the apartment where you will receive the keys.

The guest must arrive on the appointed day from 16.00 pm and not later than 20.00 pm at the place specified in the confirmation and leave the house on the day fixed for the departure from 8.00 am and no later than 10.00 am. Any other arrival or departure time must be discussed beforehand directly with the owner. The owner preserves the right to ask a fee for arrivals that differ from the above given times.

Aside from special offers, the holiday house cannot be occupied by a number of people (including children) superior to the number indicated in the booking confirmation: in the presence of a higher number of persons, the agency and / or the owner preserves the right to request the removal of these persons, and may also ask a fee for compensation.

Unless otherwise agreed upon with the owner, it is forbidden to place objects in the garden and / or on the property (for example: tents, caravans, inflatable pools, etc.). In case of violation, the owner may request the immediate removal of the object; if the guest does not do so, the contract is terminated with immediate effect and the guest shall not be entitled to a refund of the amount paid that will be retained as compensation.

Upon arrival, the guest is obligated to give to the owner the amount of the security deposit as indicated in the confirmation of the booking; the security deposit will be returned by the owner upon departure, unless there is damage to the house and unless there are any extra's to be paid. The guest is obligated to treat the house and the objects in it in a diligent manner, as required by normal use with normal safety rules and within the limits of the contract and to leave the house in the same state in which he found it; the guest will respond directly to the owner for the damage caused during the stay.

In case of a cancellation, even if it is due to force majeure, the guest will be entitled to a refund of 70% of the amount paid, only if the communication is received by the Agency by registered letter with acknowledgment of receipt at least 30 days before the date of arrival of the guest.

The guest is obligated to guard his property; the Agency and / or the owner do not have any responsibility for theft of property of the guest that took place in the home or on the property.

The obligations and responsibilities arising from the lease of the holiday house are the sole responsibility of the owner. For any dispute coming forth from the application and the interpretation of this contract the Tribunal of Lucca is elected in an exclusive way.

Holidaysea  
Ubaldo Fornaciari.